



MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
CERT-08994-2001-AQ-ROM-SINCERT

Initial certification date:
04 August 2001

Valid:
07 November 2024 – 06 November 2027

This is to certify that the management system of

CERVED GROUP S.p.A.

Via della Unione Europea 6A/6B - 20097 San Donato Milanese (MI) - Italy
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Quality Management System standard:
ISO 9001:2015

This certificate is valid for the following scope:

Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies. Design and realization of real estate valuation services. Design and realization of market research services. Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development. Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing. Design and Provision of call center, contact center e customer relationship management (CRM) services. Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce. Report and sale of real estate and Property information found in Public Offices.

Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration. Monitoring names. Mortgages renovations and cancellation. Design and provision of activities and training activities . Design, implementation and management of Suite Hawk software products and related start-up projects at customers. Use of the Suite Hawk for the provision of outsourced services. Support services for the Anti-Money Laundering Functions of entities.

Place and date:
Vimercate (MB), 31 October 2024



SGQ N° 003 A
SGA N° 003 D
SGE N° 007 M
SCR N° 004 F

EMAS N° 009 P
PRD N° 003 B
PRS N° 094 C
SSI N° 002 G

Membro di MLA EA per gli schemi di accreditamento SGQ, SGA, PRD, PRS, ISP, GIIG, LAB e LAT, di MLA IAF per gli schemi di accreditamento SGQ, SGA, SSI, FSM e PRD e di MIRA ILAC per gli schemi di accreditamento LAB, MED, LAT e ISP

For the issuing office:
DNV - Business Assurance
Via Energy Park, 14, - 20871 Vimercate (MB) - Italy

Claudia Baroncini
Management Representative

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.

ACCREDITED UNIT: DNV Business Assurance Italy S.r.l., Via Energy Park, 14 - 20871 Vimercate (MB) - Italy - TEL: +39 039 68 99 905. www.dnv.it



DNV

Certificate no.: CERT-08994-2001-AQ-ROM-SINCERT
Place and date: Vimercate (MB), 31 October 2024

(IAF: 35, 32, 33, 37)



Appendix to Certificate

CERVED GROUP S.p.A.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
CERVED GROUP S.p.A	Via Cristoforo Colombo, 149 e 163 - 00147 Roma (RM) - Italy	Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies. Design and realization of real estate valuation services. Design and realization of market research services. Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development. Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing. Design and Provision of call center, contact center e customer relationship management (CRM) services. Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce. Report and sale of real estate and Property information found in Public Offices. Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration. Monitoring names. Mortgages renovations and cancellation. Design and provision of activities and training activities . Design, implementation and management of Suite Hawk software products and related start-up projects at customers. Use of the Suite Hawk for the provision of outsourced services. Support services for the Anti-Money Laundering Functions of entities.

Site Name	Site Address	Site Scope
CERVED GROUP S.p.A	Corso Novara,10 - 80142 Napoli (NA) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies. Design and realization of real estate valuation services. Design and realization of market research services. Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development. Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing. Design and Provision of call center, contact center e customer relationship management (CRM) services. Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce. Report and sale of real estate and Property information found in Public Offices. Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration. Monitoring names. Mortgages renovations and cancellation. Design and provision of activities and training activities . Design, implementation and management of Suite Hawk software products and related start-up projects at customers. Use of the Suite Hawk for the provision of outsourced services. Support services for the Anti-Money Laundering Functions of entities.</p>

Site Name	Site Address	Site Scope
CERVED GROUP S.p.A	Viale della Repubblica, 19/B - 31020 Villorba (TV) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies. Design and realization of real estate valuation services. Design and realization of market research services. Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development. Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing. Design and Provision of call center, contact center e customer relationship management (CRM) services. Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce. Report and sale of real estate and Property information found in Public Offices. Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration. Monitoring names. Mortgages renovations and cancellation. Design and provision of activities and training activities . Design, implementation and management of Suite Hawk software products and related start-up projects at customers. Use of the Suite Hawk for the provision of outsourced services. Support services for the Anti-Money Laundering Functions of entities.</p>

Site Name	Site Address	Site Scope
CERVED GROUP S.p.A	Zona Industriale di Piano Lago, snc - 87050 Mangone (CS) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies. Design and realization of real estate valuation services. Design and realization of market research services. Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development. Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing. Design and Provision of call center, contact center e customer relationship management (CRM) services. Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce. Report and sale of real estate and Property information found in Public Offices. Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration. Monitoring names. Mortgages renovations and cancellation. Design and provision of activities and training activities . Design, implementation and management of Suite Hawk software products and related start-up projects at customers. Use of the Suite Hawk for the provision of outsourced services. Support services for the Anti-Money Laundering Functions of entities.</p>

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CERVED GROUP S.p.A	Corso Stati Uniti, 14 bis - 35127 Padova (PD) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies. Design and realization of real estate valuation services. Design and realization of market research services. Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development. Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing. Design and Provision of call center, contact center e customer relationship management (CRM) services. Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce. Report and sale of real estate and Property information found in Public Offices. Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration. Monitoring names. Mortgages renovations and cancellation. Design and provision of activities and training activities . Design, implementation and management of Suite Hawk software products and related start-up projects at customers. Use of the Suite Hawk for the provision of outsourced services. Support services for the Anti-Money Laundering Functions of entities.</p>

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CERVED GROUP S.p.A	Corso Francesco Ferrucci, 112 - 10141 Torino (TO) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies. Design and realization of real estate valuation services. Design and realization of market research services. Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development. Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing. Design and Provision of call center, contact center e customer relationship management (CRM) services. Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce. Report and sale of real estate and Property information found in Public Offices. Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration. Monitoring names. Mortgages renovations and cancellation. Design and provision of activities and training activities . Design, implementation and management of Suite Hawk software products and related start-up projects at customers. Use of the Suite Hawk for the provision of outsourced services. Support services for the Anti-Money Laundering Functions of entities.</p>

Site Name	Site Address	Site Scope
CERVED GROUP S.p.A.	Via della Unione Europea 6A/6B - 20097 San Donato Milanese (MI) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies. Design and realization of real estate valuation services. Design and realization of market research services. Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development. Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing. Design and Provision of call center, contact center e customer relationship management (CRM) services. Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce. Report and sale of real estate and Property information found in Public Offices. Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration. Monitoring names. Mortgages renovations and cancellation. Design and provision of activities and training activities . Design, implementation and management of Suite Hawk software products and related start-up projects at customers. Use of the Suite Hawk for the provision of outsourced services. Support services for the Anti-Money Laundering Functions of entities.</p>

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CERVED GROUP S.p.A.	Via Zoe Fontana, 2-10 - 00131 Roma (RM) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies. Design and realization of real estate valuation services. Design and realization of market research services. Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development. Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing. Design and Provision of call center, contact center e customer relationship management (CRM) services. Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce. Report and sale of real estate and Property information found in Public Offices. Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration. Monitoring names. Mortgages renovations and cancellation. Design and provision of activities and training activities . Design, implementation and management of Suite Hawk software products and related start-up projects at customers. Use of the Suite Hawk for the provision of outsourced services. Support services for the Anti-Money Laundering Functions of entities.</p>

Site Name	Site Address	Site Scope
CERVED GROUP S.p.A	Via Cairoli, 8/F - 40121 Bologna (BO) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies. Design and realization of real estate valuation services. Design and realization of market research services. Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development. Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing. Design and Provision of call center, contact center e customer relationship management (CRM) services. Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce. Report and sale of real estate and Property information found in Public Offices. Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration. Monitoring names. Mortgages renovations and cancellation. Design and provision of activities and training activities . Design, implementation and management of Suite Hawk software products and related start-up projects at customers. Use of the Suite Hawk for the provision of outsourced services. Support services for the Anti-Money Laundering Functions of entities.</p>

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CERVED GROUP S.p.A	Via Salvo d'Acquisto, 40/c - 56025 Pontedera (PI) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies. Design and realization of real estate valuation services. Design and realization of market research services. Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development. Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing. Design and Provision of call center, contact center e customer relationship management (CRM) services. Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce. Report and sale of real estate and Property information found in Public Offices. Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration. Monitoring names. Mortgages renovations and cancellation. Design and provision of activities and training activities . Design, implementation and management of Suite Hawk software products and related start-up projects at customers. Use of the Suite Hawk for the provision of outsourced services. Support services for the Anti-Money Laundering Functions of entities.</p>

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CERVED GROUP S.p.A	Piazza Cairoli, 28 - 72100 Brindisi (BR) - Italy	<p>Design and realization of economic and financial database, design and realization of business and marketing information processing and distribution, design and realization of economic and financial analysis and evaluation, applied economics research studies. Design and realization of real estate valuation services. Design and realization of market research services. Analysis, design, development, and maintenance of software for IT systems and provision of professional services for software development. Design and implementation of methodologies for analysis and classification of data related to the financial activities of companies and provision of services related to value added data analysis and electronic data processing. Design and Provision of call center, contact center e customer relationship management (CRM) services. Design and provision of Technical Management services of Centralized Data Processing IT Systems, operational services and helpdesk services for the management of IT systems used for handling data related to the cadastre, real estate mortgages and company matters connected with the Chamber of Commerce. Report and sale of real estate and Property information found in Public Offices. Search of prejudicial and legal data in Registrar of Mortgages and list of daily Registrar of Mortgages registration. Monitoring names. Mortgages renovations and cancellation. Design and provision of activities and training activities . Design, implementation and management of Suite Hawk software products and related start-up projects at customers. Use of the Suite Hawk for the provision of outsourced services. Support services for the Anti-Money Laundering Functions of entities.</p>